

**CONTRACT AGREEMENT FOR THE PROVISION OF SIGN LANGUAGE
TRANSLATION OF THE WRA CUSTOMER SERVICE DELIVERY CHARTER**

BETWEEN

SIGNS MEDIA KENYA LIMITED

AND

WATER RESOURCES AUTHORITY

This Contract ("Contract") is entered into this ____ day of _____, 2023, ("Effective Date") by and between:

SIGNS MEDIA KENYA LIMITED
RIDGEWAYS LANE, RIDGEWAYS,
P.O BOX 29500-00100,
NAIROBI, KENYA.
+254 722 407 366

AND

WATER RESOURCES AUTHORITY
NHIF BUILDING, WING B 9TH FLOOR
P.O.BOX 45250-00100
NAIROBI, KENYA
+25420732291

WHEREAS, the WATER RESOURCES AUTHORITY ("WRA") wishes to engage SIGNS MEDIA KENYA LIMITED ("Signs Media") to provide translation services for its Customer Service Charter into sign language and audio format in both English and Swahili.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, and for other good and valuable consideration, the Parties agree as follows:

1. SCOPE OF SERVICES

1.1 Signs Media shall provide translation services for WRA's Customer Service Charter into sign language and audio format in both English and Swahili languages ("Services").

1.2 Signs Media shall ensure that the translation is accurate, culturally sensitive, and accessible to individuals with hearing disabilities.

1.3 WRA's Corporate Communication department shall provide a script to follow that has been provided as an annex.

2. TIMELINE

2.1 The Parties shall agree upon a mutually acceptable timeline for the completion of the Services, taking into consideration the complexity and volume of the content to be translated.

2.2 Signs Media shall provide regular progress updates to WRA throughout the duration of the project.

3. PAYMENT

3.1 WRA shall pay Signs Media for the Services in accordance with the agreed-upon pricing and payment schedule.

4. INTELLECTUAL PROPERTY

4.1 All intellectual property rights in the translated materials shall belong to WRA upon completion of the Services.

5. CONFIDENTIALITY

5.1 Signs Media shall keep all information provided by WRA confidential and shall not disclose it to third parties without the prior written consent of WRA.

6. TERMINATION

6.1 Either Party may terminate this Contract in writing if the other Party breaches any material provision of this Contract and fails to remedy such breach within thirty (30) days of receiving written notice of the breach.

7. GOVERNING LAW

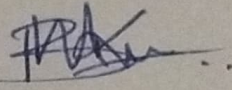
7.1 This Contract shall be governed by and construed in accordance with the laws of the Persons with Disabilities Act No. 14 of 2003 PART III Section 24.

8. ENTIRE AGREEMENT

8.1 This Contract constitutes the entire agreement between the Parties and supersedes all prior oral or written agreements, understandings, or representations.

IN WITNESS WHEREOF, the Parties hereto have executed this Contract as of the Effective Date.

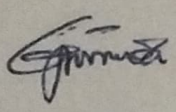
WATER RESOURCES AUTHORITY

[Authorized Signatory] 

[Name and Title] *Barbara Mumbua*
Senior Communication
Public Relations officer

Date: _____

SIGNS MEDIA LIMITED

[Authorized Signatory] 

[Name and Title] *Jared Getanda*
Director

Date: _____

